



The COVID-19 protocol that we have put in place at Mkomazana Mountain Cottages is for the safety and reassurance of staff and guests.

The COVID-19 protocol includes but is not limited to:

Screening of guests on arrival in order to prevent an infected person from checking into Mkomazana Mountain Cottages.

Guests are required to:

- complete and sign a questionnaire
- allow their temperature to be scanned with a thermal scanner

If a guest's temperature falls within the normal range and they do not show any symptoms they will be required to sanitise their hands and proceed to check-in.

If a guest's temperature is high (actual temperature at screening should not exceed 37.0 degrees Celsius) and/or they have symptoms of the virus they will be disallowed to check-in and will be referred to the closest medical facility.

We thank you for your understanding and apologise for any inconvenience which may be caused.